



## OUR STANDARDS

KEEP US IN GOOD COMPANY.

Norandex/Reynolds is proud to be among the select group of companies that have passed the high standards implicit in the International Organization for Standardizations ISO 9001-2000 Quality Management requirements.

ISO 9001-2000 is a series of quality management standards developed by the International Organization for Standardization (ISO), a network of national standards institutes based in Geneva, Switzerland. This group represents the national standards organizations of nearly 150 countries. Norandex/Reynolds is one of only a handful of vinyl siding companies that has had its quality management systems registered for compliance with ISO 9001-2000 standards.

### UL - LABORATORIES .

Underwriters Laboratories (UL) is North America's foremost product safety certification organization, and the leading quality system registrar in the United States. In pursuit of ISO 9001-2000 registration, UL audited the Norandex/Reynolds vinyl siding quality management systems in both our Joplin, Missouri and Claremont, North Carolina plants to assure complete compliance to ISO standards. UL registration is difficult to get, and difficult to maintain. Systems are inspected every six months to insure that standards remain in compliance. Norandex/Reynolds Claremont and Joplin plants are the only vinyl siding manufacturing facilities in the world to have ISO 9001-2000 registration through Underwriters Laboratories, and carry the GOOD HOUSEKEEPING Seal.

### WHAT THIS MEANS TO YOU .

Inefficiencies in manufacturing can result in increased product costs. Norandex/Reynolds compliance with ISO 9001-2000 standards helps to assure superior productivity, timely delivery, and equitable pricing—because our quality management systems result in reduced production and material waste, and fewer job related accidents.

When you purchase a Norandex/Reynolds vinyl siding product, you get what you pay for—and more.

The Norandex/Reynolds commitment to, and compliance with, ISO 9001-2000 demonstrates that our primary focus is improved customer satisfaction. As a result of this Management System, we have increased the effectiveness of our organization's resources in working towards continual improvement of our products, processes and systems. Customers can be assured that we are continually striving to improve our efficiency, effectiveness and consistency in every facet of our organization.

At Norandex/Reynolds, we promise to always set our standards high in order to help you reach the goals you've set for your business. ISO 9001-2000 registration through Underwriters Laboratories is tangible proof that we're keeping that promise.



**NORANDEX/REYNOLDS**

*Because it's your home!*

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