



### **WHAT NORANDEX WARRANTS**

Norandex Inc. (Norandex), subject to the conditions and limitations listed herein, warrants its solid vinyl siding to be free from manufacturing defects. It is further warranted against peeling, flaking, cracking, rusting, blistering, and corroding, when applied according to Norandex written instructions, and when subject to normal and proper use.

### **LIFETIME HAIL PROTECTION**

In addition, Norandex warrants its vinyl siding against damage caused by hail, to the extent that such damage is not covered by a home owner's insurance policy or other applicable insurance coverage(s).

### **REMEDIES UNDER THIS WARRANTY**

Should any manufacturing defects occur during the lifetime of the original purchaser (the "Home Owner(s)"), and as long as the Home Owner(s) is still living and retains ownership of the property, Norandex will, at its option, repair, or replace the vinyl siding determined to be defective at no cost to the Home Owner(s), providing, however, that in lieu of repair, or replacement, Norandex reserves the right to refund to the Home Owner(s) that amount paid by the Home Owner(s) for the vinyl siding and accessories plus the cost to the Home Owner(s) of its initial installation.

In case of hail damage, if such damage is not fully covered by insurance, Norandex will furnish to the Home Owner(s) replacement materials only, equal in quantity to the material damaged by hail. The Home Owner(s) shall be responsible for payment of all installation, labor and freight costs, insurance deductibles, and for the purchase of any additional products desired by the Home Owner(s) to replace undamaged products.



### **WHO IS COVERED, AND FOR HOW LONG**

The lifetime coverage offered by this Warranty automatically ceases upon the sale of the property or death of the last of the Home Owner(s) of the property at the time of application. Upon change in ownership, the Warranty may be transferred to the new owner(s) (the "Subsequent Transferee(s)") under the terms and conditions of this Warranty, in which event it will cover fifty (50) years, non-prorated, following the installation of the siding as indicated in the section below covering transfer of Warranty to Subsequent Transferee(s).

The lifetime coverage in this Warranty is designed to cover individual Home Owner(s) of single family homes. Siding purchased by or installed upon property owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual home owners as their residences, will be warranted for a period of fifty (50) years, non-prorated, following the installation of the siding, and is transferable under the terms and conditions of this Warranty.

### **LIMITATIONS AND EXCLUSIONS**

Norandex shall not be liable for, and this Warranty does not apply to, any failure, defects or damages resulting from or connected with misuse, neglect or improper storage, improper application, or application not in adherence to normal industry standards; use of accessories which do not properly receive and/or secure

Norandex vinyl siding; impact of foreign objects, fire, hurricane, tornado, or other violent storm or casualty, or acts of God; defects, failure of or damage to the substrata wall on which the siding was applied caused by movement, distortion, cracking, or settling of such wall or the foundation of the

building; exposure to harmful chemicals, airborne stains, mildew or pollutants; failure of the Home Owner(s) to provide normal maintenance to the siding (see “Normal Maintenance” below); distortion or warping due to additional or unusual heat sources, including without limitation, window reflection and heat buildup caused by inadequate roof ventilation; and any other cause not involving inherent manufacturing defects in the material supplied by Norandex. Norandex reserves the right to discontinue or modify any of its products, including the color of said vinyl siding, without notice to the Home Owner(s) and shall not be liable to the Home Owner(s) as a result of such discontinuance or modification.

Norandex Vinyl Siding is not warranted against discoloration caused by air pollution, acid rain, oxidation, or exposure to harmful chemicals. Except as expressly provided herein, Norandex Vinyl Siding is not warranted against normal weathering resulting from the elements.

Normal weathering is defined as the damaging effects of sunlight and extremes of sunlight, weather and atmosphere that may cause any colored surface to chalk, fade, or become soiled or stained over time. It is normal for weathered siding to have slight shade differences underneath the bottom and shadow line portions of the siding panel, or underneath any area of the siding that is protected from the sun. This is considered normal weathering, and is not indicative of a defect in the siding. The degree to which normal weathering occurs depends on air quality, the building’s location, and other territorial conditions over which Norandex has no control.

Norandex shall have sole discretion to determine whether any Norandex Vinyl Siding products have weathered beyond the scope of normal weathering, and will base that conclusion on a measurement by a recognized, industry-approved color meter to determine the amount of color change.

**FADE PROTECTION  
ON NORANDEX PRODUCTS**

Norandex will, at its sole option, repair or replace Norandex Vinyl Siding products that have faded in excess of a color change of three (3) Hunter units on Sagebrush, Cedar Reflections XL, and Great Barrier and four (4) Hunter units on Cambridge Beaded, Shenandoah, Woodsman Select, Sterling, Rustic Blend Plus, Home Accents, FinishWorks and Summit Manor, as measured by a recognized, industry-approved color meter; provided, however, in lieu of repair or replacement, Norandex reserves the right to refund that amount paid by the Home Owner(s) for the Norandex Vinyl Siding materials, plus the cost to the Home

Owner(s) of its initial installation. In case of repair or replacement, Norandex shall also be responsible for the cost of all pre-approved labor and materials.

Upon change in ownership, this Fade Protection Warranty may be transferred to the new owner(s) (“Subsequent Transferee(s)”) as a fifty (50) Year Prorated Warranty from the date of the original installation provided that Norandex is notified in writing by the Subsequent Transferee(s) within forty-five (45) days of the real estate title transfer.\* Notification should be mailed to:

Norandex Warranty Registration  
8450 South Bedford Road  
Macedonia, Ohio 44056.

**FADE PROTECTION WARRANTY  
COVERAGE CALENDAR\***

Original Owner	100%	Years Since Installation
Subsequent Transferee(s)	100%	0-5
	90%	6
	80%	7
	70%	8
	60%	9
	50%	10
	40%	11
	30%	12
	20%	13
	10%	14-50 years

\*Failure to provide notice of transfer within 45 days of a transfer will not void the warranty but will assist Norandex in processing any future warranty claim(s).

**WARRANTY TRANSFER TO  
SUBSEQUENT OWNER(S)**

Upon change in ownership, this Warranty may be transferred to the new owner(s) (“Subsequent Transferee(s)”) as a Fifty (50) Year non-prorated Warranty from the date of the original installation provided that Norandex is notified in writing by the Subsequent Transferee(s) within 45 days of the real estate title transfer. Notification should be mailed to:

Norandex Warranty Registration  
8450 South Bedford Road  
Macedonia, Ohio 44056.

## SUBMITTING A WARRANTY CLAIM

If the product exhibits what the Home Owner(s) believes to be a manufacturing defect covered under the terms of this warranty, the Home Owner(s) shall notify Norandex in writing promptly following its discovery, and shall submit with such notification a description of the claimed defect, along with the Home Owner's name, address, telephone number, date of installation, and a copy of the Warranty. Such notification must be made within sixty (60) days of the date that the claimed defect is first discovered, or reasonably could have been discovered.

Norandex will reply to written notifications within a reasonable period of time following receipt of such notifications, and reserves the right to require that additional information and/or evidence of the claimed defect be provided by the Home Owner(s) upon request. Further, Norandex reserves the right to inspect the products claimed to be defective within a reasonable period of time (not to exceed 90 days) subsequent to receipt of the written notification.

## NORMAL MAINTENANCE

- Wash using a soft cloth or ordinary long handled soft bristle brush. For textured surfaces, use only a soft bristle brush to avoid smearing the stain into the grooves of the texture. Clean gently to avoid surface abrasion. After cleaning, rinse area with water.
- To wash an entire house, start at the bottom and work up to the top, then rinse back down from top to bottom in order to prevent streaking.
- For difficult-to-remove dirt and stains such as top soil, motor oil, lithium grease, crayon, felt-tip pen, caulking, lipstick, grass, bubble gum, mold and mildew, use readily available household cleaners such as those included in the list below.
- Most cleaners are inefficient in cleaning stains such as pencil, paint, oil and tar. In these cases, you may wish to use a mildly abrasive cleaner, such as Soft Scrub®, Ajax®, Bon Ami®, etc., but the use of

any abrasive material could have a negative effect on surface appearance.

- Do not use cleaners containing organic solvents or other aggressive ingredients because they could affect the surface appearance of the vinyl. Examples of such cleaners are: chlorine bleach, liquid grease remover, strong soaps and detergents containing organic solvents, nail polish remover, furniture polish/cleaners.

## IMPORTANT: FIRE SAFETY INFORMATION

Exterior vinyl building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of vinyl products store, handle and install vinyl materials in a manner that avoids damage to the product and/or the structure. Owners and Installers should take a few simple steps to protect vinyl building materials from fire.

Rigid vinyl siding is made from organic material and will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash, away from vinyl siding.

When rigid vinyl is exposed to significant heat or flame, the vinyl will soften, sag, melt, or burn, and may thereby expose material underneath. Care must be exercised when selecting underlayment materials because many underlayment materials are made from organic materials that are combustible. You should ascertain the fire properties of underlayment materials prior to installation. All building materials should be installed in accordance with local, state, and federal building code and fire regulations.

For information about the fire properties of vinyl siding contact the Vinyl Siding Institute, 1801 K St. N.W., Suite 600K, Washington, D.C. 20006-1301, (202) 974-5200.

## CLEANERS FOR STAIN REMOVAL ON VINYL SIDING

STAIN	CLEANERS*	STAIN	CLEANERS*
BUBBLE GUM	Fantastic®, Murphy's Oil Soap®, solution of vinegar (30%) and water (70%), Windex®	MOLD & MILDEW	Fantastic®, Solution of vinegar (30%) and water (70%), Windex®
CRAYON	Lestoil®	MOTOR OIL	Fantastic®, Lysol®, Murphy's Oil Soap®, Windex®
OIL-BASED CAULK	Fantastic®	OIL	Soft Scrub®
FELT-TIP PEN	Fantastic®, water-based cleaners	PAINT	Brillo® Pad, Soft Scrub®
GRASS	Fantastic®, Lysol®, Murphy's Oil Soap®, Windex®	PENCIL	Soft Scrub®
LIPSTICK	Fantastic®, Murphy's Oil Soap®	RUST	Fantastic®, Murphy's Oil Soap®, Windex®
LITHIUM GREASE	Fantastic®, Lestoil®, Murphy's Oil Soap®, Windex®	TAR	Soft Scrub®
		TOP SOIL	Fantastic®, Lestoil®, Murphy's Oil Soap®

\* Cleaning materials are listed in alphabetical order. Norandex does not endorse proprietary products or processes and makes no warranties for the products referenced herein. Reference to proprietary names is for illustrative purposes only and is not intended to imply that there are not equally effective alternatives.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. THE DURATION OF ALL IMPLIED WARRANTIES IS LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY. IN NO EVENT SHALL NORANDEX BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS, OR ANY PERSONS THEREIN. NO REPRESENTATIVE OF NORANDEX OR ITS DISTRIBUTORS OR ITS DEALERS IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATIONS TO THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG A LIMITED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE ADDITIONAL RIGHTS WHICH VARY FROM STATE TO STATE.

**THIS WARRANTY COVERS THE FOLLOWING NORANDEX LINES OF VINYL SIDING AND ACCESSORY PRODUCTS**

- SAGEBRUSH
- CAMBRIDGE BEADED
- CEDAR REFLECTIONS XL
- GREAT BARRIER
- RUSTIC BLEND PLUS
- STERLING
- SHENANDOAH
- WOODSMAN SELECT
- SUMMIT MANOR
- NORANDEX VINYL SOFFIT
- FINISHWORKS
- HOME ACCENTS
- NORANDEX VINYL ACCESSORIES

ISSUED TO \_\_\_\_\_

*(Name of Home Owner)*

THIS \_\_\_\_\_ DAY OF \_\_\_\_\_ 20 \_\_\_\_\_

LOCATION OF PROPERTY \_\_\_\_\_

*(No. and Street)*

NORANDEX VINYL SIDING INSTALLED BY \_\_\_\_\_



**NORANDEX/REYNOLDS**

Because it's *your* home!

8450 South Bedford Rd., Macedonia, Ohio 44056

800-528-0942

[www.norandexreynolds.com](http://www.norandexreynolds.com)